

# Where's My Activation Code??

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To run Pocket RCT you need an *Activation Code*. We create your unique Activation Code by scrambling (encoding) two unique numbers.

1. The serial number of your Pocket RCT SentinelKey memory card. It is a 9 digit number written on your SentinelKey in red ink. (Note to non-USA users: Our handwritten number 7 may not have a crossbar. Our handwritten number 1 is always a straight vertical line.)
2. The serial number of your Pocket PC device (Dell Axim, HP Ipaq, etc.).

♪ Always install the latest version, especially if this is your second Pocket PC device. Installing an older version may cause compatibility issues. Visit [www.reyburn.com/download.html](http://www.reyburn.com/download.html) to obtain the latest version. If your device uses Windows Mobile 5.0 you *must* use the correct PRCT version. An upgrade fee may apply.

## HOW TO VIEW THE SERIAL NUMBER OF YOUR POCKET PC DEVICE

1. Turn on your device and insert the Pocket RCT SentinelKey into your Pocket PC device's slot. Pocket RCT will install automatically. In some rare instances, you may need to install manually. See Manual Install Instructions in the Troubleshooting section at the end of the Getting Started Manual.
  2. After installation is complete, tap the Start menu and select Pocket RCT. The Activation Window will appear.
  3. Tap the little square button at the lower left labelled s/n (serial number). The input keyboard disappears and you will see your device serial number. The s/n will have between 10 and 20 digits.
- \*Note- to ensure accuracy do NOT obtain the device s/n from any other source.

## TO OBTAIN YOUR ACTIVATION CODE

1. On your Internet browser, go to [www.reyburn.com/activate.html](http://www.reyburn.com/activate.html). Fill in the information on the web form and submit the form to us. Please submit only accurate and complete information. Inaccurate information or guesses will delay your activation request until issues are resolved. PLEASE don't email serial numbers to us... use the webform! We'll email you an Activation Code, usually within one business day.\*
2. After you receive your Activation Code, please follow the Installation instructions in the Getting Started Manual.

Please, *Please*, PLEASE be very careful to submit BOTH serial numbers (SentinelKey and Pocket PC device) EXACTLY as they appear. If you send us an incorrect or mistyped serial number your Activation Code will not work. The letter O and numeral 0 are interchangeable. We copy and paste the serial numbers you submit to avoid typing errors on our end.

\*We strongly discourage voice phone activations. ANY phone activations have a 1-2 business day delay. If you don't have internet access, a friend might, or the local library will. If you absolutely cannot use our web form, you may fax us or phone. This option is for North American, English speaking customers only. Do not leave the serial numbers on voice mail. Clearly leave a complete phone number, your name, and the best time to return your call.

\*\*Please have both device and SentinelKey serial numbers before contacting us.\*\*

Outside North America, you must either use the webform or fax or contact your distributor for your Activation Code.